

Healing Through Balance, LLC 214 Main Street, Box 451 El Segundo, California 90245

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Bringing Balance to the Mind, Body, and Spirit

Statement of Rights and Responsibilities

Client Rights:

- 1. To be treated with dignity and respect
- 2. To receive the highest quality of Energetic Healing/Reiki possible
- 3. To have a safe and comfortable environment for all Energetic Healing/Reiki sessions
- 4. To have any communications during any Energetic Healing/Reiki session held in confidence
- 5. To be provided with a clear description of what will happen in session prior to the session start
- 6. To have all questions answered promptly and honestly

Client Responsibilities:

- 1. To be honest with the practitioner about any discomfort experienced
- 2. To provide payment for services at the time they are provided
- 3. To not be under the influence of alcohol or any drug (except for medications prescribed by a medical or psychological professional)
- 4. To behave in a manner conveying respect toward the practitioner
- 5. To arrive on time for scheduled sessions or provide timely notification if a cancellation is required

Practitioner Rights:

- 1. To be treated with dignity and respect
- 2. To be promptly compensated for services at the time they are performed
- 3. To be allowed an opportunity to correct any concerns client may have

Practitioner Responsibilities:

- 1. To provide the highest quality of Energetic Healing/Reiki possible
- 2. To behave in a manner conveying respect toward the client
- 3. To provide a safe and comfortable environment for all Energetic Healing/Reiki sessions
- 4. To hold all conversations with client in confidence
- 5. To not be under the influence of alcohol or any drug (except for medications prescribed by a medical professional)
- 6. To arrive on time for scheduled sessions or provide timely notification if a cancellation is required
- 7. To answer all questions in a prompt and honest manner
- 8. To provide a clear description of what will occur during Energetic Healing/Reiki sessions prior to providing any service